

The BerkleyNet team is made up of specialists in many different areas. Our focus? Getting your team members back to health and back to work while **responsibly managing the overall costs of a claim.**

SIMPLIFIED CLAIMS REPORTING

24/7 Accessibility: Report losses anytime via phone or online

Immediate Care: Access telemedicine for instant medical attention during claim reporting

Fast Response: Assigned claims representative will make contact within 24 hours of reported claim

Maximize efficiency & savings

Claims reported promptly tend to have lower overall care costs. Claims reported more than 3 days post-injury have **26% higher median** claim costs than those reported within the first 3 days after the injury occurs.*

With our telemedicine, immediate care is given during claims reporting.

- **78%** of visits resolved without being seen in person**
- **72%** of employees returned to work after visit**



HIGHLY TRAINED, EXPERT TEAM

Jurisdiction-Specific Focus

Our solution-oriented team has deep knowledge of specific jurisdictions, reducing the risk of errors in filing.

Complex Claims Management

Dedicated experts handle complex claims to manage costs and ensure safe return to work for the injured worker, minimizing prolonged disability payments and associated costs.

SUBROGATION PURSUIT

Recovery Efforts

Liability and workers compensation expertise to review claims and pursue recovery against at-fault parties where it makes financial sense.

COMPREHENSIVE REVIEW & INVESTIGATION

Thorough Assessment

All losses are thoroughly reviewed for compensability and subrogation.

Quality Assurance

We regularly assess our staff on the quality of claims investigations to maintain best practices.

MANAGED CARE

Nurse Case Managers

Nurse case managers are utilized for many claims, providing additional expertise and collaboration with a claims-handling professional.

Extensive Provider Network

Our large network of providers and pharmacies ensures that injured workers get the care they need at a responsible cost. Our in-network providers are easy to find through our online portal.

Medical Bill Accuracy

All medical bills are reviewed for accuracy, ensuring we only pay for what we owe.

RETURN TO WORK & CLAIM RESOLUTION

Immediate Focus on Return to Work

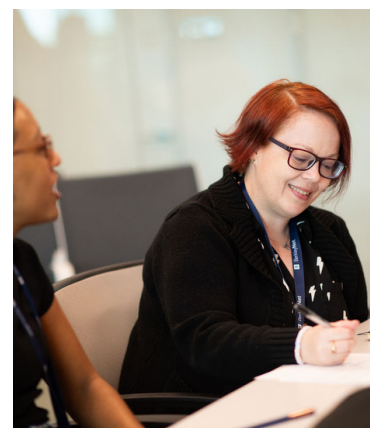
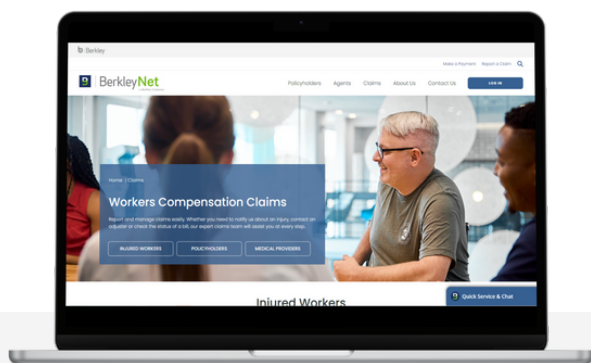
Coordination with employers for full duty or accommodated work reduces the duration of injured worker disability payments and time away from work.

Physician Panels

Available for all clients, regardless of size, ensuring access to quality care that supports quicker recovery.

Non-Profit and Employer Funded Programs

Placement for disabled injured workers when employers can't accommodate restrictions, reducing long-term disability costs.



*BerkleyNet claims data from 2016–2021

**Results from our partners at Medcall

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